

# Heaven Savage

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## SUMMARY

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Dedicated Senior Product Designer with over five years in enhancing user experiences. Strong collaboration with product teams to analyze user behavior and meet diverse design needs. Avid advocate for continuous improvement within software development, applying new technologies and best practices. Excellent leadership skills demonstrated through mentoring and advocating for user-centered approaches. Hands-on experience across many platforms helps create unique solutions tailored to engage users effectively. Committed to instilling quality from concept to launch, solidifying the value of thoughtful design in every project.

## EXPERIENCE

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### Senior Product Designer

January 2021 - Present

Creative Tech Solutions

*Remote*

In this role, oversees the creation of exceptional visual designs and interaction elements, demonstrating strong leadership within the UX team. Collaborates relentlessly with cross-functional teams to ensure user requirements are met on multiple products.

- Collaborated closely with product owners, uncovering user needs that shaped innovative user experiences.
- Developed compelling interactive components, boosting overall customer satisfaction metrics.
- Led design system enhancements that ensured uniformity across all platforms, upholding brand integrity.
- Conducted rigorous user research and usability tests, iterating design strategies based on real-world feedback.
- Delivered high-impact presentations featuring UX literature to inform strategic decisions among stakeholders.
- Mentored junior designers, nurturing their growth and promoting a culture driven by shared learning.

### Product Designer

June 2018 - December 2020

Innovative Designs LLC

*Chicago, IL*

Focused on creating seamless user experiences; played an integral part in collaborative environments fostering agile methodologies. Efforts translated complex design projects into accessible, stunning visuals.

- Spearheaded mobile application experience enhancements, setting benchmarks for interaction design clarity.
- Produced prototypes and polished wireframes to visualize concepts, facilitating stakeholder understanding.
- Participated actively in agile rituals, ensuring design consistency alongside swift coding practices.
- Analyzed quantitative data, driving insightful changes that positively affected user engagement.
- Engaged in cross-departmental endeavors, significantly improving overall deliverable standards.
- Advocated tirelessly for user-first principles, fundamentally shaping production methodologies.

### Junior Product Designer

March 2016 - May 2018

Visionary Designs Inc.

*Naperville, IL*

Contributed to early-stage interface designs, providing robust support for senior designers and affording opportunities for professional development. Focus emphasized on assembling impactful design particulars.

- Supported user interface initiatives, boosting initial user interest with engaging design tactics.
- Assisted in conducting qualitative analyses, enriching design language with fresh user insights.
- Crafted design specifications, ensuring clear transitions from blueprints into functional applications.
- Participated actively in generative brainstorming sessions, sprucing creative dialogues worth pursuing.
- Engaged thoroughly in review cycles, incorporating valuable feedback geared towards optimization.
- Cultivated base proficiency in industry-standard tools combatting various design challenges.

## LEADERSHIP & AWARDS

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- Recognized as Employee of the Month at Creative Tech Solutions for outstanding teamwork.
- Received Best Innovation Award at Innovative Designs LLC for leading a successful redesign project.

## EDUCATION

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### Bachelor's Degree in Graphic Design

2016

University of Illinois GPA: 3.8

*Champaign, IL*

*Coursework: Design Principles, User Experience, Visual Communication, Interaction Design*

## CERTIFICATIONS

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- UX Design Certification 📅 2025

- Certified Usability Analyst (CUA) 📅 2024

## TECHNICAL SKILLS

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- **Design Tools:** Sketch, InVision, Adobe Creative Cloud
- **Research Techniques:** Surveys, A/B Testing, Interviews
- **Development Skills:** HTML, CSS, JavaScript
- **User Analysis:** Quantitative, Qualitative
- **Frameworks:** Bootstrap, Foundation, Materialize
- **Project Management Tools:** Trello, Asana, JIRA
- **Prototyping Software:** Marvel, Axure, Figma
- **Agile Methodologies:** Scrum, Kanban, Lean
- **Information Architecture:** Wireframing, Sitemaps, Navigation
- **Accessibility Standards:** WCAG, ARIA, ADA compliance

## SKILLS

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- User Experience Design
- User Research
- Adobe Creative Cloud
- Mobile Design
- Visual Design
- Agile Methodologies
- HTML/CSS
- Backend Development
- Interaction Design
- Sketch
- Information Architecture
- Usability Testing
- Prototyping
- InVision
- Design Systems

## PROFESSIONAL AFFILIATIONS

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- Member of UX Professionals Association: collaborating with peers to support industry advancement.
- Volunteer designer for Charity X, helping improve user experiences for non-profit organizations.

## LANGUAGES

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- English (Native)
- Spanish (Intermediate)

## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

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AVAILABLE ON REQUEST