

Joaquin Garner

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SUMMARY

Senior Product Manager with 9 years shaping **developer tools**, productivity platforms, and software delivery capabilities for enterprise engineering organizations. Leads **product discovery**, multi product roadmaps, **feature prioritization**, release support, and Agile Scrum delivery while translating developer pain points into clear specifications, workflows, and measurable outcomes. Combines technical knowledge of code authoring, source management, automation, CI/CD, observability, and **cloud development environments** with practical stakeholder influence. Partners with engineering, automation, design, and developer communities to make thoughtful trade offs across competing needs and dependencies. Uses interviews, telemetry, demonstrations, mock ups, flowcharts, and product narratives to align large organizations around practical decisions. Brings sustained ownership from discovery and strategy through delivery, adoption, release learning, and roadmap refinement, with a collaborative approach suited to complex product lines.

EXPERIENCE

Senior Product Manager, Developer Experience

January 2023 - Present

Pioneer Cloud Platforms

San Jose, CA

Owns multiple product lines spanning developer tooling, CI/CD, **code authoring**, and productivity capabilities. Leads discovery, roadmap strategy, prioritization, Agile Scrum delivery, and release learning for distributed engineering teams. Partners with engineering, automation, and **developer communities** to convert workflow pain points into specifications and practical product decisions.

- Mapped developer workflows through interviews and telemetry, revealing friction themes for roadmap planning.
- Prioritized features across **product lines** using value, risk, dependencies, and release objectives.
- Converted developer needs into specifications, storyboards, **acceptance criteria**, **mock ups**, and demonstrations.
- Resolved cross team dependencies during Scrum planning, keeping delivery decisions clear for engineering partners.
- Presented roadmap choices and release outcomes to **engineering** leaders, building confidence in product direction.

Product Manager, Engineering Tools

May 2020 - December 2022

Atlas Workflow Systems

San Francisco, CA

Managed **code management** and automation products serving enterprise software development teams. Connected user research with quarterly roadmaps, functional requirements, delivery controls, and post release learning. Built developer advisory relationships and helped technical and business stakeholders make informed choices across shared platform dependencies.

- Turned user research into quarterly roadmap themes, sequencing releases across shared platform dependencies.
- Defined functional requirements for **workflow automation**, integrations, and **delivery controls** with engineers.
- Reviewed **adoption telemetry** and **support feedback**, guiding feature refinement after each release.
- Created flowcharts, demonstrations, and **executive presentations** that clarified technical product choices.
- Built developer advisory sessions that surfaced recurring productivity pain points and strengthened partner relationships.

Associate Product Manager

July 2017 - April 2020

Redwood Application Services

Oakland, CA

Supported discovery and delivery for internal development and deployment tooling within Agile Scrum teams. Managed backlogs, release criteria, workflow research, product documentation, and coordination across product, engineering, documentation, and operations. Helped convert engineering needs into usable product decisions and release communications.

- Maintained prioritized backlogs and **release criteria** for internal development tooling within Scrum teams.
- Interviewed engineers and **automation** specialists, documenting workflow needs and usability constraints.
- Produced **functional specifications**, process maps, mock ups, and **release communications** for delivery teams.
- Coordinated **release support** across product, engineering, documentation, and operations groups.
- Analyzed **usage patterns** and support feedback, recommending focused roadmap adjustments.

Product Analyst

June 2015 - June 2017

Summit Collaboration Software

Sacramento, CA

Analyzed developer and administrator workflows for enterprise productivity products. Organized customer feedback, telemetry, requirements, acceptance criteria, and product documentation for product managers. Supported sprint reviews, release readiness, demonstrations, and reporting that connected feature usage with support themes and adoption patterns.

- Grouped customer feedback and product **telemetry** into recurring themes for product managers.
- Documented requirements and **acceptance criteria** for workflow and administration improvements.

- Supported sprint reviews, release readiness, and stakeholder **demonstrations** for productivity products.
- Built reports connecting feature usage with support themes and adoption patterns.
- Maintained **decision logs** and product documentation, improving continuity across releases.

PROJECTS

Developer Productivity Roadmap 📅 2024

Aligned multiple developer tool product lines around workflow pain points, release priorities, technical risk, and shared dependencies. Discovery evidence shaped practical roadmap decisions for engineering stakeholders.

Automation Delivery Controls 📅 2022

Translated enterprise user research into automation requirements, integration decisions, and delivery controls. Post release telemetry guided feature refinement and removal of low value complexity.

Internal Deployment Workflow 📅 2019

Documented development and deployment workflows through interviews, process maps, and mock ups. Release criteria helped Scrum teams coordinate delivery across product and operations.

LEADERSHIP & AWARDS

- Recognized by engineering leadership for clear roadmap decisions across competing developer tool priorities.
- Selected to present product demonstrations and release outcomes to senior technical and business stakeholders.
- Built trusted developer advisory relationships that surfaced recurring productivity needs for product planning.

EDUCATION

Bachelor of Science in Information Systems

2015

California State University, Sacramento GPA: 3.5

Sacramento, CA

***Coursework:** Product management, information systems, software development, database management, business analysis*

CERTIFICATIONS

- Certified Scrum Product Owner 📅 2024
- Pragmatic Institute Product Management Certification 📅 2023

TECHNICAL SKILLS

- **Developer Tooling:** Code authoring, source management, developer experience
- **Product Management:** Product discovery, roadmap planning, feature prioritization
- **Agile Delivery:** Agile Scrum, sprint planning, product reviews
- **Delivery Pipelines:** CI/CD, release support, deployment workflows
- **Automation:** Workflow automation, automation teams, delivery controls
- **Product Documentation:** Functional specifications, acceptance criteria, product narratives
- **Visual Product Design:** Storyboarding, mock ups, flowcharts
- **Research Methods:** Developer interviews, workflow observation, user research
- **Product Analytics:** Adoption telemetry, usage patterns, support themes
- **Stakeholder Communication:** Demonstrations, executive presentations, developer communities
- **Cloud Development:** Cloud development environments, observability, enterprise platforms

SKILLS

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|------------------------|--------------------------|-----------------------------|-------------------------|
| • Product discovery | • Roadmaps | • Functional specifications | • Demonstrations |
| • Developer experience | • Feature prioritization | • Storyboarding | • Stakeholder influence |
| • Developer tools | • Agile Scrum | • Mock ups | • CI/CD |
| • Productivity tools | • Product life cycle | • Flowcharts | |

PROFESSIONAL AFFILIATIONS

- Product Management community participant focused on developer experience and enterprise delivery practices.
- Agile Scrum practitioner engaged with cross functional product and engineering learning groups.

LANGUAGES

- English (Native)
- Spanish (Intermediate)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST