

Jack Baker

Service Technician Intern

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STRENGTHS

- Customer Service Orientation**
Consistently delivered exceptional service to clients, fostering long-lasting relationships. Received positive feedback from customers for responsiveness.
- Technical Proficiency**
Quickly learned to use advanced mechanical tools and technologies, earning kudos from experienced mechanics. Confidence grew with diligent practice.
- Team Collaboration**
Played an integral role in group projects, cultivating trust and cooperation among teammates. Frequently facilitated discussions to align objectives.
- Problem Solving**
Actively identified technical challenges during projects, applying logical reasoning to devise effective solutions. This initiative reduced rework significantly.
- Adaptability**
Embraced shifting priorities easily by adjusting approach based on circumstances, which proved vital during dynamic project phases with tight deadlines.

SKILLS

- Mechanical Aptitude
- Equipment Maintenance
- Customer Service
- Team Collaboration
- Technical Documentation
- Problem-Solving Tools Familiarity
- Diesel Technology

SUMMARY

Dedicated and motivated technical student with hands-on experience in mechanical systems through rigorous academic projects and internships. Pursuing a degree in Mechanical Engineering with a focus on automotive and diesel technology. Proven ability to learn quickly, adapt to new environments, and collaborate effectively within teams to achieve project goals. Strong foundation in mechanical principles, customer service, and problem-solving, preparing for a successful career in equipment maintenance and repair. Eager to apply skills and knowledge at Tech Solutions Inc. while contributing positively to team dynamics.

EDUCATION

Bachelor of Science in Mechanical Engineering
University of Washington 🎓 GPA: 3.5 📅 2026 📍 Seattle, WA
Coursework: Fluid Mechanics, Thermodynamics, Materials Science, Automotive Systems

TECHNICAL SKILLS

- CAD Software:** AutoCAD, SolidWorks, CATIA
- Diagnostic Tools:** OBD II Scanner, Engine Analyzer, Multimeter
- Maintenance Procedures:** Routine Maintenance, Inspections, Troubleshooting
- Project Management Tools:** Trello, Asana, Microsoft Planner
- Communication Tools:** Slack, Microsoft Teams, Zoom
- Testing Software:** MATLAB, Simulink, LabVIEW
- Research Methodologies:** Experimental Design, Statistical Analysis, Data Visualization
- Engine Technicians:** Service Manual, Technical Bulletins, Manufacturer Specifications
- Workplace Safety Certifications:** First Aid, CPR, OSHA Safety Training
- Vehicle Types:** Diesel Engines, Gasoline Engines, Hybrid Vehicles

EXPERIENCE

- Mechanical Systems Developer**
University Project 📅 January 2026 - Present 📍 Seattle, WA
- Focused on developing and testing mechanical prototypes emphasizing automotive applications through collaborative team efforts. Responsibilities included using CAD software for design, conducting real-world testing, and presenting innovative solutions to faculty. Contributions aimed at enhancing knowledge and practical application of engineering concepts.
- Developed and tested mechanical prototypes focusing on automotive applications using CAD software.
 - Collaborated with classmates to redesign components for enhanced efficiency, improving project outcomes.
 - Conducted thorough testing on mechanical systems to ensure functionality and reliability in real-world scenarios.
 - Presented findings to faculty and peers, highlighting innovative solutions and design principles.
 - Documented processes and outcomes in a comprehensive report for academic evaluation.
 - Utilized various tools and techniques, increasing familiarity with industry-standard mechanical equipment.

Research Assistant
University Research Lab 📅 September 2025 - December 2025 📍 Seattle, WA

Contributed to research focused on enhancing diesel engine performance while working in a supportive environment that encouraged collaboration. Involved in hands-on experiments and data collection improved documentations while coordinating with team members for presentations on

