

### STRENGTHS

- **Team Leadership**

Fostered a collaborative atmosphere where team members felt valued, increasing productivity and job satisfaction.
- **Advanced Client Communication**

Built trust through transparent communication, becoming the first point of contact for concerned pet owners seeking guidance.
- **Continuous Education Commitment**

Pursued ongoing training, inspiring peers to further their knowledge and professional growth against evolving industry standards.
- **Patient Outcome Focused**

Achieved high patient satisfaction by implementing patient-centered care plans tailored to individual needs.
- **Community Outreach Engagement**

Launched programs partnering with local charities focused on improving public awareness surrounding animal welfare.

### SKILLS

- Small Animal Medicine

Surgical Procedures

Team Leadership

Client Communication
- Advanced Diagnostic Technologies
- Preventive Care Education

Animal Behavior Counseling

Nutrition Awareness
- Emergency Response Protocols
- Pain Management Solutions
- End-of-Life Compassionate Care

### SUMMARY

Veterinary professional with extensive experience in small animal medicine and leadership. Proven track record of overseeing clinical operations while improving patient outcomes and client experience. Demonstrated ability to foster teamwork among veterinary staff and implement advanced technologies, including ultrasound and digital radiography. Passion for animal welfare drives commitment to mentorship and community enrichment. Excited to contribute strategic vision and leadership at a dynamic, Fear-Free certified facility dedicated to pet health and safety.

### EXPERIENCE

#### Medical Director

Pet Care Services  June 2022 - Present  Seattle, WA

Lead a successful veterinarian team at a bustling small animal practice, ensuring high standards of care aligned with AAHA and Fear-Free protocols. This role embodies overseeing clinical operations and enhancing the effectiveness of veterinary services delivered, emphasizing success through collaboration.

- Implemented innovative medical technologies, elevating diagnostic accuracy and patient treatment standards.
- Cultivated strong partnerships with local shelters to support community initiatives promoting responsible pet ownership.
- Facilitated a culture of continuous growth by mentoring junior veterinarians and nurturing staff development.
- Spearheaded client appreciation programs which increased feedback ratings, creating higher engagement levels.
- Instituted regular training sessions on new procedural protocols, generating improved team efficiency.
- Championed initiatives aimed at reducing wait times and optimizing patient flow, enhancing customer satisfaction.

#### Associate Veterinarian

Compassionate Veterinary Clinic  January 2021 - May 2022  Bellevue, WA

Engaged as a crucial member of the veterinary team within a fast-paced clinic, dedicating efforts to the provision of quality medical care, surgeries, and educational outreach efforts to pet owners about preventive care.

- Provided comprehensive surgical and medical treatments tailored to individual patient needs across diverse cases.
- Executed collaborative treatment planning alongside colleagues to address complex cases effectively.
- Developed educational materials that increased owner awareness regarding pet health maintenance.
- Employed Fear-Free methods to ensure stress reduction during visits, improving overall experiences for pets and clients.
- Actively pursued ongoing training opportunities to stay current with emerging practices and technologies.
- Influenced team dynamics and morale positively by participating in wellness program design focused on enhancing client retention.

#### Veterinary Intern

Green Valley Veterinary Hospital  June 2020 - December 2020  Tacoma, WA

Participated in an intensive internship, expertise focused on hands-on learning in small animal medicine and surgery under professional mentorship, gaining practical skills that facilitate professional growth.

- Assisted in routine examinations, diagnostics, and interpretation/reporting findings to senior veterinarians.

Behavioral Assessments

Laboratory Diagnostics

Volunteering at Shelters

Clinical Documentation

## LANGUAGES

English Native

Spanish Intermediate

## MY CAREER



● Medical Director at Pet Care Services (4.1 Years)

● Associate Veterinarian at Compassionate Veterinary Clinic (1.3 Years)

● Veterinary Intern at Green Valley Veterinary Hospital (6 Months)

- Understood complexities of multi-faceted cases via involvement with a multidisciplinary veterinary team.
- Engaged actively in discussions surrounding unique case management, offering fresh perspectives.
- Maintained accurate and timely records which improved communication with clients and ensured appropriate follow-ups.
- Enhanced understanding of preventive health in animals by communicating relevant health information to pet owners.
- Demonstrated a commitment to professionalism while supporting both faculty and peer learning experiences.

## LEADERSHIP & AWARDS

- Fear-Free Certification achieved in 2021, demonstrating commitment to providing comforting patient care.
- Recipient of 'Best Community Engagement' award from Washington Veterinarians Association in 2023.

## EDUCATION

### Doctor of Veterinary Medicine (DVM)

Washington State University 🎓 GPA: 3.9 📅 2020 📍 Pullman, WA

**Coursework:** Bacteriology, Surgery, Internal Medicine, Animal Behavior

## CERTIFICATIONS

- Licensed Veterinarian, Washington State 📅 2021
- Fear-Free Certification 📅 2021

## TECHNICAL SKILLS

- **Diagnostic Equipment:** Ultrasound, Digital Radiography, Endoscopy
- **Surgical Instruments:** Scalpel, Surgical Navigation, Electrosurgery Units
- **Practice Management Software:** AVImark, Cornerstone, eVetPractice
- **Medication Administration Tools:** Infusion Pumps, Anesthesia Machines, Syringe Pumps
- **Communication Platforms:** Slack, Email, Telemedicine
- **Continuing Education Sources:** AVMA Courses, Webinars, Veterinary Conferences
- **Education Materials:** Brochures, Informational Flyers, Social Media Posts
- **Shelter Collaboration Tools:** Microsoft Office Suite, Video Conferencing, Donation Management Systems
- **Mentorship Support Resources:** Leadership Workshops, Peer Reviews, Training Manuals
- **Client Feedback Mechanisms:** Surveys, Review Platforms, Direct Testimonies

## PROFESSIONAL AFFILIATIONS

- Active member of the American Veterinary Medical Association since 2021.
- Volunteer with local animal rescue organizations focusing on shelter reform and educational outreach.

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST