

# Nevaeh Gross

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## SUMMARY

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Dynamic, results-driven Staff Platform Engineer with over eight years of experience in backend development and platform engineering. Skilled in building scalable backend services and enhancing client interfaces to optimize product performance. Proven expertise in troubleshooting complex systems while implementing innovative cloud-native solutions. Recognized for clear communication skills capable of explaining technical concepts to diverse stakeholders. Thrives in dynamic environments while on a mission to drive effective change. Eager to leverage these strengths at TechWave Solutions, contributing to advancing their technology goals and team dynamics.

## EXPERIENCE

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### Senior Platform Engineer

January 2019 - Present

CloudTech Innovations

*San Francisco, CA*

Lead backend development efforts to enhance overall product performance while collaborating extensively with cross-functional teams on cloud-native solution designs. Remain accountable for system reliability improvements through effective troubleshooting initiatives.

- Developed and maintained backend services to improve product performance and user experience.
- Collaborated with cross-functional teams to design and implement cloud-native solutions using Kubernetes and AWS.
- Spearheaded troubleshooting efforts for DNS and network protocols, enhancing system reliability.
- Mentored junior engineers on best practices in backend development and deployment.

### Platform Engineer

June 2016 - December 2018

NextGen Systems

*Austin, TX*

Engineered scalable backend services tailored for multiple applications. Implemented infrastructure as code methodologies, optimizing deployment processes and fostering CI/CD practices.

- Engineered scalable backend services using Python and Go for various applications.
- Managed infrastructure as code using Terraform to streamline deployment processes.
- Conducted performance tuning and optimization of existing backend systems.
- Engaged in continuous integration and deployment practices to enhance development workflows.

### Junior Software Engineer

April 2014 - May 2016

Innovative Solutions Group

*Los Angeles, CA*

Contributed to the development of robust backend services, ensuring optimal performance across client applications while gaining valuable insight into cloud technologies.

- Assisted in the development of backend services for client applications, focusing on performance and scalability.
- Collaborated with senior engineers to troubleshoot and resolve system issues across multiple environments.
- Gained hands-on experience with cloud technologies and container orchestration.

## LEADERSHIP & AWARDS

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- Recognized for outstanding mentoring of junior developers and guiding them to successful projects at CloudTech Innovations.
- Awarded 'Employee of the Month' for exceptional contributions to service reliability improvements at NextGen Systems.

## EDUCATION

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### Bachelor's Degree in Computer Science

2014

University of Oregon GPA: 3.8

*Eugene, OR*

**Coursework:** Software Engineering, Data Structures, Algorithm Design, Cloud Computing

## CERTIFICATIONS

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- Certified Kubernetes Administrator (CKA) 📅 2021
- AWS Certified Solutions Architect - Associate 📅 2020

## TECHNICAL SKILLS

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- **Cloud Infrastructure:** AWS, Azure, Google Cloud
- **Container Orchestration:** Docker, Kubernetes, OpenShift
- **Development Frameworks:** Spring, Django, Flask

- **Database Technologies:** SQL, NoSQL, PostgreSQL
- **Version Control:** Git, SVN, Bitbucket
- **Configuration Management:** Ansible, Chef, Puppet
- **CI/CD Tools:** Jenkins, GitLab CI, Travis CI
- **Monitoring Tools:** Prometheus, Grafana, ELK Stack
- **Scripting Languages:** Bash, Python, Go
- **Testing Frameworks:** JUnit, Mocha, Selenium

**SKILLS**

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- Backend Development
- Cloud Computing
- Kubernetes
- Python
- Go
- Terraform
- System Troubleshooting
- Infrastructure Design
- CI/CD Processes
- Networking
- Programming
- API Development
- Database Management
- DevOps Practices
- Microservices
- Version Control

**PROFESSIONAL AFFILIATIONS**

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- Active member of the Seattle Tech Community, engaging with peers in technology events and workshops.
- Volunteer mentor for local coding bootcamp, empowering aspiring software engineers.

**LANGUAGES**

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- English (Native)
- Spanish (Intermediate)

**ADDITIONAL INFORMATION**

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**Work Status** : Authorized to work in United States. No sponsorship required.

**REFERENCES**

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AVAILABLE ON REQUEST