

# Nevaeh Gross

## Staff Platform Engineer

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### STRENGTHS

- 💡 **Problem Solver**  
Created efficient resolutions for complex technical issues, fostering smoother operations and enhancing satisfaction among team members.
- 👥 **Team Collaborator**  
Consistently built trusting relationships that encouraged knowledge sharing, boosting team performance and project outcomes.
- ☁️ **Cloud-Native Expertise**  
Applied advanced techniques in cloud services improving deployment speed and operational consistency for applications.
- 👩 **Mentorship**  
Proudly guided junior engineers, leading knowledge transfer sessions that cultivated confidence and growth in technical skills.
- 🔄 **Adaptability**  
Thrived in ever-shifting environments, quickly adjusting approaches that led the team through challenges with agility.

### SKILLS

Backend Development

Cloud Computing Kubernetes

Python Go Terraform

System Troubleshooting

Infrastructure Design

CI/CD Processes Networking

Programming API Development

Database Management

DevOps Practices Microservices

Version Control

### SUMMARY

Dynamic, results-driven Staff Platform Engineer with over eight years of experience in backend development and platform engineering. Skilled in building scalable backend services and enhancing client interfaces to optimize product performance. Proven expertise in troubleshooting complex systems while implementing innovative cloud-native solutions. Recognized for clear communication skills capable of explaining technical concepts to diverse stakeholders. Thrives in dynamic environments while on a mission to drive effective change. Eager to leverage these strengths at TechWave Solutions, contributing to advancing their technology goals and team dynamics.

### EXPERIENCE

#### Senior Platform Engineer

CloudTech Innovations 📅 January 2019 - Present 📍 San Francisco, CA

Lead backend development efforts to enhance overall product performance while collaborating extensively with cross-functional teams on cloud-native solution designs. Remain accountable for system reliability improvements through effective troubleshooting initiatives.

- Developed and maintained backend services to improve product performance and user experience.
- Collaborated with cross-functional teams to design and implement cloud-native solutions using Kubernetes and AWS.
- Spearheaded troubleshooting efforts for DNS and network protocols, enhancing system reliability.
- Mentored junior engineers on best practices in backend development and deployment.

#### Platform Engineer

NextGen Systems 📅 June 2016 - December 2018 📍 Austin, TX

Engineered scalable backend services tailored for multiple applications. Implemented infrastructure as code methodologies, optimizing deployment processes and fostering CI/CD practices.

- Engineered scalable backend services using Python and Go for various applications.
- Managed infrastructure as code using Terraform to streamline deployment processes.
- Conducted performance tuning and optimization of existing backend systems.
- Engaged in continuous integration and deployment practices to enhance development workflows.

#### Junior Software Engineer

Innovative Solutions Group 📅 April 2014 - May 2016 📍 Los Angeles, CA

Contributed to the development of robust backend services, ensuring optimal performance across client applications while gaining valuable insight into cloud technologies.

- Assisted in the development of backend services for client applications, focusing on performance and scalability.
- Collaborated with senior engineers to troubleshoot and resolve system issues across multiple environments.
- Gained hands-on experience with cloud technologies and container orchestration.

### LEADERSHIP & AWARDS

- Recognized for outstanding mentoring of junior developers and guiding them to successful projects at CloudTech Innovations.
- Awarded 'Employee of the Month' for exceptional contributions to service reliability improvements at NextGen Systems.

### EDUCATION

Bachelor's Degree in Computer Science

## LANGUAGES

English Native

Spanish Intermediate

## MY CAREER



● Senior Platform Engineer at CloudTech Innovations (7.4 Years)

● Platform Engineer at NextGen Systems (2.5 Years)

● Junior Software Engineer at Innovative Solutions Group (2.1 Years)

University of Oregon 🎓 GPA: 3.8 📅 2014 📍 Eugene, OR

**Coursework:** Software Engineering, Data Structures, Algorithm Design, Cloud Computing

## CERTIFICATIONS

- Certified Kubernetes Administrator (CKA) 📅 2021
- AWS Certified Solutions Architect - Associate 📅 2020

## TECHNICAL SKILLS

- **Cloud Infrastructure:** AWS, Azure, Google Cloud
- **Container Orchestration:** Docker, Kubernetes, OpenShift
- **Development Frameworks:** Spring, Django, Flask
- **Database Technologies:** SQL, NoSQL, PostgreSQL
- **Version Control:** Git, SVN, Bitbucket
- **Configuration Management:** Ansible, Chef, Puppet
- **CI/CD Tools:** Jenkins, GitLab CI, Travis CI
- **Monitoring Tools:** Prometheus, Grafana, ELK Stack
- **Scripting Languages:** Bash, Python, Go
- **Testing Frameworks:** JUnit, Mocha, Selenium

## PROFESSIONAL AFFILIATIONS

- Active member of the Seattle Tech Community, engaging with peers in technology events and workshops.
- Volunteer mentor for local coding bootcamp, empowering aspiring software engineers.

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST