

Ryan Harris

Warehouse Supervisor, Aftersales Parts

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STRENGTHS

- Shift Leadership**
Second shift teams received clear assignments, steady coaching, and practical follow through when priorities changed.
- Safety Ownership**
EHS expectations became part of daily work through equipment checks, direct coaching, and visible accountability.
- Order Accuracy**
Careful parts identification and inspection helped protect dealer shipments, especially when time pressure was high.
- Service Recovery**
Customer and dealer complaints received direct attention, with partners brought together for workable resolutions.
- Record Discipline**
Attendance, output, quality, and invoice records stayed useful for decisions rather than becoming paperwork without purpose.

SKILLS

- Warehouse Supervision

Aftersales Parts

Agricultural Equipment Parts

Receiving Picking Packing

Shipping Invoicing

EHS Compliance Training

Quality Control

Equipment Maintenance

Dealer Service Parts Identification

Workload Delegation

SUMMARY

Warehouse operations supervisor with five years of progressive experience supporting aftersales parts distribution, including more than two years directing **second shift** teams. Leads receiving, processing, storage, picking, packing, shipping, invoicing, equipment readiness, and **safe material handling** for agricultural and heavy equipment parts. Sets clear expectations, delegates work, coaches associates, reviews performance, and maintains attendance, productivity, quality, cost, output, and invoice records. Coordinates with inventory, transportation, customer service, maintenance, employees, dealers, and customers when exceptions require quick resolution. Practical knowledge of machinery, parts identification, operating procedures, inspections, training, and **facility needs** supports dependable execution. Ready for **permanent onsite** evening supervision with disciplined service, safety, quality, and operating control.

EXPERIENCE

- Warehouse Supervisor, Aftersales Parts

Midwest Implement Parts Distribution June 2024 - Present Joliet, IL

Directs second shift **aftersales parts** fulfillment, employee coordination, safety expectations, quality reviews, operating records, and equipment readiness. Supports dependable service across warehouse and dealer order workflows.

- Directed second shift parts fulfillment using warehouse procedures and inspections for accurate dealer orders.
 - Set EHS expectations during equipment use and material handling, strengthening daily safety accountability.
 - Coached associates through **picking** and **packing** issues, improving consistency across time sensitive orders.
 - Reviewed attendance, output, quality, and **invoice records** for clear performance discussions.
 - Coordinated maintenance responses for equipment readiness and uninterrupted warehouse execution.
 - Resolved customer and **dealer complaints** with service, inventory, transportation, and **maintenance partners**.
- Warehouse Team Lead

Heartland Machinery Supply September 2021 - May 2024 Bolingbrook, IL

Led receiving, picking, packing, shipping, dealer orders, training, and warehouse records for machinery parts operations. Connected frontline execution with accurate service, organized workloads, and reliable documentation.

- Organized **receiving** and storage workflows for **agricultural equipment parts** and dealer replenishment orders.
 - Assigned picking and packing work by workload, supporting accurate shipments during busy shifts.
 - Trained associates on warehouse procedures, safe equipment use, and inspection expectations.
 - Maintained **shipping** and **invoice records**, giving supervisors dependable order status visibility.
 - Reviewed dealer order exceptions with **customer service**, reducing delays through direct follow up.
 - Supported **equipment upkeep** and staging practices that kept outbound work moving smoothly.
- Warehouse Associate, Machinery Parts

Great Lakes Equipment Logistics September 2020 - August 2021 Romeoville, IL

Supported machinery service parts operations through receiving, **storage**, selection, packing, cycle counts, equipment use, and staging. Built practical knowledge of **parts identification**, warehouse discipline, and safe execution.

- Received **machinery** service parts against documentation, flagging discrepancies for timely review.

LANGUAGES

English	Native
Spanish	Intermediate

MY CAREER



- Warehouse Supervisor, Aftersales Parts at Midwest Implement Parts Distribution (2.2 Years)
- Warehouse Team Lead at Heartland Machinery Supply (2.7 Years)
- Warehouse Associate, Machinery Parts at Great Lakes Equipment Logistics (11 Months)

- Stored agricultural equipment components by location, improving retrieval flow during order selection.
- Selected parts for service orders using identification practices and careful quantity checks.
- Packed outbound orders for protected transport, supporting dependable dealer and customer delivery.
- Completed cycle counts and reported **inventory** variances for **supervisor** follow up.
- Used warehouse equipment safely while staging shipments for scheduled carrier collection.

PROJECTS

Second Shift Parts Control 📅 2026

Coordinated receiving, picking, packing, shipping, records, equipment readiness, and safety checks across an evening parts operation.

Dealer Order Resolution 📅 2025

Connected customer service, inventory, transportation, and maintenance partners to resolve parts exceptions and keep dealer orders moving.

LEADERSHIP & AWARDS

- Recognized for dependable second shift leadership across aftersales parts fulfillment and employee coaching.
- Trusted with equipment readiness, safety expectations, quality checks, and operating records during supervisor coverage.
- Selected as a practical resource for machinery parts identification, workload delegation, and dealer order issues.

EDUCATION

High School Diploma

Joliet Central High School 🎓 GPA: 3.5 📅 2020 📍 Joliet, IL

Coursework: Business operations, workplace safety, inventory control, employee communication

CERTIFICATIONS

- OSHA 10 Hour General Industry 📅 2024
- Powered Industrial Truck Train the Trainer 📅 2025

TECHNICAL SKILLS

- **Warehouse Operations:** Receiving, storage, picking
- **Outbound Fulfillment:** Packing, shipping, staging
- **Parts Operations:** Aftersales parts, agricultural equipment parts, machinery parts
- **Records Management:** Attendance records, invoice records, output records
- **Safety Practices:** EHS compliance, OSHA, safe material handling
- **Equipment Operations:** Powered industrial trucks, equipment readiness, equipment upkeep
- **Quality Control:** Work inspections, quantity checks, order accuracy
- **People Supervision:** Delegation, coaching, performance review
- **Service Coordination:** Dealer complaints, customer complaints, issue resolution
- **Inventory Processes:** Cycle counts, parts identification, discrepancy review

PROFESSIONAL AFFILIATIONS

- Warehouse safety and equipment operations community, ongoing participant.
- Agricultural equipment parts and dealer service network, active professional connection.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST