

# JAMES MITCHELL

## PROVIDER DATA ANALYST

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### STRENGTHS

- 👥 **Cross-functional Collaboration**  
Worked seamlessly with different departments to resolve data discrepancies. Peers often turned to me for advice on solving challenging problems.
- 👁️ **Attention to Detail**  
Ensured every entry in our databases was precisely maintained, leading to significant improvements in data accuracy. Feedback highlighted my attention to detail as vital to project success.
- ✅ **Data Integrity Maintenance**  
Played a key role in upholding rigorous standards around data governance that earned respect from both leadership and colleagues. Consistently sought out for insight on best practices.
- 📊 **Analytics Skills**  
Expertise in interpreting datasets enabled informed decision-making processes. Increased reliance on my analysis led to pivotal insights for upcoming strategic developments.
- 🛡️ **Healthcare Compliance Knowledge**  
Maintained strict adherence to HIPAA regulations that reinforced trust among stakeholders. Colleagues recognized my contribution to fostering an ethical data management culture.

### SKILLS

Database Management

Data Analysis   HIPAA Compliance

Cross-Functional Collaboration

Provider Data Management

### SUMMARY

Detail-oriented data analyst with over three years managing provider demographic information in healthcare settings. Demonstrated proficiency in database management to ensure data accuracy and compliance, particularly regarding HIPAA regulations. Skilled in analyzing and inputting data while maintaining comprehensive records. Collaborative partnerships across departments foster efficient communication and enhanced service delivery. Strong commitment to continuous improvement reflects dedication to organizational goals of efficiency and excellence. Eager to leverage extensive experience in a temporary role to contribute positively to Innovative Health Solutions.

### EXPERIENCE

#### Provider Data Analyst

NextGen Health Services 📅 January 2021 – Present 📍 Chicago, IL

Manage provider demographic data within the organizational database while ensuring accuracy and compliance. Collaborate effectively to address inquiries from providers, enhancing operational processes. Execute special projects based on data validation and electronic communications for service delivery improvements.

- Regularly update and maintain provider records adhering strictly to operational guidelines.
- Analyze new contractual data for providers and input them within sensitive timelines.
- Respond promptly to ad hoc requests from internal and external stakeholders.
- Demonstrate consistent adherence to established HIPAA compliance requirements.

#### Junior Data Analyst

HealthWise Solutions 📅 June 2019 – December 2020 📍 Chicago, IL

Assisted in maintaining accurate provider metrics aimed at improving quality management protocols via diligent database integrity efforts. Supported various departments in responding to questions concerning provider data, ensuring seamless communication.

- Supported streamlined workflows for improved provider participation processes.
- Performed thorough audits of existing database entries to enhance data quality.
- Facilitated effective internal communication between multiple departments.
- Gained recognition for proactive involvement in resolving complex data issues swiftly.

### LEADERSHIP & AWARDS

- Recipient of the Outstanding Data Analyst Award at NextGen Health Services for exceptional performance.
- Recognized by peers for contributions toward cross-functional team improvement initiatives.

### EDUCATION

#### Bachelor's Degree in Health Administration

University of Illinois at Chicago 🎓 GPA: 3.8 📅 2019 📍 Chicago, IL

**Coursework:** Health Policy, Data Analysis, Healthcare Economics, Management Principles

### CERTIFICATIONS

- Certified Health Data Analyst (CHDA) 📅 2021
- Basic Life Support Certification 📅 2023

Healthcare Regulations

Data Entry Accuracy

Problem-Solving Skills

Research Methodology

Quarantine Data Handling

Quality Assurance

Reporting Techniques

Client Data Management

Statistical Software Proficiency

Operational Improvement

Contractual Agreement Processing

## LANGUAGES

English Native

Spanish Intermediate

## MY CAREER



● Provider Data Analyst at NextGen Health Services (5.3 Years)

● Junior Data Analyst at HealthWise Solutions (1.5 Years)

## TECHNICAL SKILLS

- **Database Management Systems:** MySQL, Oracle, Access
- **Data Visualization Tools:** Tableau, Microsoft Excel, Power BI
- **Project Management Tools:** Asana, Trello, JIRA
- **Statistical Software:** SPSS, R, SAS
- **Communication Tools:** Slack, Microsoft Teams, Zoom
- **Reporting Tools:** Crystal Reports, SSRS, Google Data Studio
- **Office Productivity Tools:** Microsoft Office Suite, Google Workspace
- **Data Cleaning Tools:** Python, R, OpenRefine
- **Compliance Monitoring Tools:** LogicManager, VComply, COMPLY with Us
- **Data Entry Applications:** Salesforce, ServiceNow, Zoho CRM

## PROFESSIONAL AFFILIATIONS

- Member of the American Health Information Management Association (AHIMA) since 2020.
- Participated in community health data collaborative efforts through local initiatives.

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST