

# Linh Wiggins

## User Experience Designer

📞 (312) 555-0123 ✉️ linh.wiggins@example.com

🌐 [linkedin.com/in/linhwiggins](https://www.linkedin.com/in/linhwiggins) 📍 123 Main Street, Chicago, IL 60601

### STRENGTHS

- 👥 **Empathy & User Focus**  
Actively listen to users' feedback to inform design choices—it builds connection and relevance.
- 🤝 **Collaborative Spirit**  
Frequently coordinate with cross-functional teams, turning diverse ideas into creative solutions.
- 🎨 **Visual Communication**  
Transform concepts into visuals that tell stories and clarify complex ideas through design.
- 🔄 **Adaptability**  
Quickly respond to changing priorities, pivoting designs that suit evolving user needs in dynamic milestones.
- 📖 **Continuous Learning**  
Stay updated on design trends to keep solutions fresh, relevant, and competitive in tech markets.

### SKILLS

User Experience Design

Wireframing & Prototyping

User Research & Usability Testing

Adobe Creative Suite Figma

Collaboration & Teamwork

Information Architecture

Visual Design Critique

Interaction Design

HTML/CSS Basics

Agile Methodology

Digital Wireframe Tools

Prototyping Software

Research Techniques

Mobile Experience Design

Adaptation to Feedback

### SUMMARY

Dedicated User Experience Designer with an eye for detail and a commitment to enhancing user satisfaction. Collaborative experience in leading design projects, fostering partnerships across development teams, and capturing both end-user needs and business objectives. Developed extensive wireframes, high-fidelity mockups, and interactive prototypes using tools like Figma and Adobe XD. Each project reflects strong user-centered design principles aimed at delivering intuitive digital experiences while engaging actively with users to inform designs effectively. Passionate about creating solutions that address real-world challenges and deliver joy through design.

### EXPERIENCE

#### User Experience Designer

Design Innovations 📅 May 2025 – Present 📍 Chicago, IL

Lead designer responsible for user experiences across web and mobile platforms; established design guidelines and mentored junior designers. Managed engagements with key stakeholders to capture requirements, ensuring alignment with user needs and business goals.

- Led user experience design efforts that resulted in improved usability scores and client feedback.
- Engaged directly with users through interviews and usage observations, translating insights into design enhancements.
- Developed effective wireframes and prototypes utilizing Figma, facilitating communication within teams.
- Collaborated closely with developers during implementation phases, maintaining design quality and coherence.
- Presented design concepts to leadership, securing buy-in and facilitating project progression in line with strategic goals.
- Fostered junior talent through mentoring programs, cultivating a culture of design excellence.

#### Junior UX Designer

Creative Solutions 📅 June 2024 – April 2025 📍 Evanston, IL

Assisted senior designers in crafting user-centered interfaces for diverse applications, prioritizing accessibility and user engagement. Contributed to research initiatives while building hands-on skills in design processes.

- Supported user interviews and testing sessions, synthesizing findings into actionable design points.
- Constructed wireframes and moderate-fidelity prototypes, routinely gathering user feedback.
- Played an active role in team sprints, aligning product management with design and technical directions.
- Participated in critique sessions, sharing input to iterate on peer work effectively.
- Engaged in continuous improvement practices, exploring new trends and tools to enrich design capabilities.
- Shared insights alongside user research techniques benefiting overall product strategies.

#### Intern UX Designer

Digital Media Lab 📅 January 2024 – May 2024 📍 Remote

Gained exposure to real-world design challenges assisting with research and prototype development focused on user satisfaction in a fast-paced lab environment.

- Assisted with design frameworks emphasizing a user-first approach tailored for touch-based devices.
- Organized focus groups to gather critical user input guiding iterative design cycles.
- Participated in brainstorming workshops targeting e-commerce innovation and visualization best practices.
- Collaborated in multi-disciplinary teams aiming for holistic product approvals and launch processes.

## LANGUAGES

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English Native

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Spanish Intermediate

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## MY CAREER

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● User Experience Designer at Design Innovations (1.1 Years)

● Junior UX Designer at Creative Solutions (10 Months)

● Intern UX Designer at Digital Media Lab (4 Months)

- Created mood boards and context-specific user flows demonstrating the journey from concept to layout.
- Shadowed experienced designers, gaining insight into strategic decision-making processes.

## LEADERSHIP & AWARDS

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- Recognized as 'Creative Innovator of the Year' for outstanding contributions to design in 2025.
- Recipient of the 'Excellence in User Research' award, celebrating impactful project outcomes in user experience design.

## EDUCATION

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### Bachelor of Fine Arts in Graphic Design

University of Illinois 🎓 GPA: 3.8 📅 2026 📍 Chicago, IL

**Coursework:** UX Design Principles, Human-Computer Interaction, Visual Communication, Design Thinking

## CERTIFICATIONS

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- Certified User Experience Designer (CUED) 📅 2026
- Design Thinking Certification 📅 2026

## TECHNICAL SKILLS

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- **Design Tools:** Figma, Adobe XD, Sketch
- **User Research Methods:** Surveys, Interviews, Usability Testing
- **Prototyping Frameworks:** InVision, Axure, Marvel
- **Development Collaboration:** GitHub, Jira, Trello
- **Design Standards:** Accessibility Guidelines, Design Systems, Responsive Design
- **Analytical Skills:** Data Analysis, A/B Testing, Heatmaps
- **Presentation Software:** Microsoft PowerPoint, Google Slides, Keynote
- **Project Management Tools:** Asana, Monday.com, Basecamp
- **Content Management Systems:** WordPress, Drupal, Joomla
- **Coding Languages:** HTML, CSS, JavaScript

## PROFESSIONAL AFFILIATIONS

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- Member of the American Institute of Graphic Arts (AIGA), contributing to community-focused design initiatives.
- Active participant in local UX meetups, collaborating on industry-related discussions and share best practices.

## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

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AVAILABLE ON REQUEST