



SEPTEMBER 05, 2026

Hiring Team
Northstar Consumer Finance
Charlotte, North Carolina
United States

Dear Hiring Team at Northstar Consumer Finance,

I am interested in the Vice President - Quality Engineer III (Automation & **Mobile Testing**) role at Northstar Consumer Finance. My background includes vice president-level leadership in consumer finance, quality engineering, mobile applications, and high-volume transaction platforms. The chance to guide quality for digital financial products that serve millions of cardholders is a strong fit for my experience and interests.

In my current role, I direct **quality engineering strategy** for mobile banking, credit account servicing, and payment experiences supporting more than 8 million active cardholders. I established reusable automation with Java, Selenium, Appium, and REST Assured, connected to Jenkins pipelines across web services, iOS, and Android. This work gives release teams repeatable coverage for critical customer and payment workflows.

I have led quality programs for **high-volume transaction systems**, including authorization, settlement, refunds, statements, payment scheduling, and customer identity workflows. My teams use risk-based testing, API checks, SQL validation, device coverage, and production-readiness reviews to support reliable digital services. I have mentored quality engineers and technical leads, guided technical decisions, and worked closely with product, architecture, security, and operations leaders.

Northstar's focus on innovation, technical leadership, knowledge sharing, and continuous upskilling is appealing to me. I would bring practical leadership, strong automation and mobile testing experience, and a clear focus on dependable customer experiences. Thank you for considering my application.

I look forward to discussing how my experience can support Northstar Consumer Finance's engineering team.

Sincerely,