Dallas Gallegos

Warranty Data Analyst Intern

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STRENGTHS

Analytical Thinking
Approached complex data sets with curiosity, leading to insightful interpretations that informed strategic decisions.

Team Collaboration
Coordinated smoothly with project members, cultivating a spirit of cooperation and shared objectives that maximized project success.

Problem Solving
Overcame challenges through innovative solutions and quick adjustments, earning trust among peers and supervisors alike.

Effective Communication
Delivered clear presentations and reports, translating technical findings for diverse audiences, making complex subjects accessible.

Detail Orientation
Focused closely on data integrity and compliance, ensuring every analysis adhered to set standards and practices.

SKILLS

Data Analysis | Excel | Python | Research | Problem Solving | Communication | Team Collaboration

LANGUAGES

English — Native

Spanish — Proficient

SUMMARY

Detail-oriented intern with data analysis experience and a strong focus on warranty operations. Currently pursuing a degree in Data Science, showcasing proficiency in data processing and problem-solving. Demonstrated ability to prioritize tasks effectively while collaborating in fast-paced team environments. Eager to contribute to projects requiring attention to detail and teamwork, including analyzing large datasets to support warranty labor rates and parts markup decisions. Committed to delivering high-quality results and maintaining accurate documentation to drive insights into warranty processes.

EDUCATION

Bachelor's Degree in Data Science

University of Illinois GPA: 3.6 2026 Champaign, IL

Coursework: *Machine Learning, Data Visualization, Statistical Analysis, Database Management*

TECHNICAL SKILLS

- **Data Processing Tools:** Excel, Python, SQL
- **Statistical Methods:** Regression Analysis, Hypothesis Testing, Time Series Analysis
- **Data Visualization Tools:** Tableau, Matplotlib, Power BI
- **Programming Languages:** Python, R, JavaScript
- **Database Management:** MySQL, PostgreSQL, MongoDB
- **Project Management Tools:** JIRA, Trello, Asana
- **Machine Learning Frameworks:** Scikit-learn, TensorFlow, Keras
- **Version Control Systems:** Git, GitHub, Bitbucket
- **Cloud Platforms:** AWS, Google Cloud, Azure
- **Data Annotation Tools:** Labelbox, VoTT, Prodigy

EXPERIENCE

Data Analyst Intern

University Project June 2025 – May 2026 Springfield, IL

Supported automotive warranty operations by conducting extensive data analysis within academic projects, focused on warranty rate approvals and compliance.

- Collaborated with a team to analyze warranty data for automotive case studies, focusing on approval processes for labor rates.
- Maintained and updated datasets related to warranty labor requests, ensuring accuracy and compliance with industry standards.
- Researched and documented eligibility criteria for warranty rate increases, enhancing understanding of regulatory requirements.
- Participated in discussions regarding best practices in warranty operations, contributing to strategic recommendations.
- Developed presentations summarizing findings from data analysis, which were shared with peers and faculty.
- Utilized advanced Excel functions to process and visualize data, improving reporting efficiency.

Data Science Student

Capstone Project January 2026 – May 2026 Springfield, IL

MY CAREER

- Data Analyst Intern at University Project (11 Months)
- Data Science Student at Capstone Project (4 Months)

Conducted a comprehensive analysis of warranty claims data to identify trends, supporting decision-making for automotive clients during a capstone project.

- Implemented data cleaning techniques to enhance the quality of datasets prior to analysis, resulting in more accurate outcomes.
- Collaborated with classmates to present findings at a university showcase, receiving positive feedback for clarity and insight.
- Engaged with industry professionals during project presentations, gaining valuable feedback and networking opportunities.
- Explored the impact of state laws on warranty claims, providing actionable insights for future improvements.
- Developed a prototype reporting tool using Python, streamlining data extraction and visualization for automotive warranty data.

LEADERSHIP & AWARDS

- Dean's List, University of Illinois, 2025-2026
- First Place, University Data Science Hackathon, 2026

CERTIFICATIONS

- Microsoft Excel Certification 2026
- Data Analysis with Python 2026

PROFESSIONAL AFFILIATIONS

- Member, Data Science Club, University of Illinois
- Volunteer, Local Community Data Literacy Workshops

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST