



Matias Cruz

Web Optimization and Support Analyst

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STRENGTHS

- 🔍 **Technical diagnosis**
Turned crawl findings, broken links, and indexing concerns into clear work queues that editors could act on.
- 💬 **Plain language guidance**
Explained technical SEO and WordPress choices in approachable terms, helping nontechnical partners make sound decisions.
- 🗺️ **Roadmap planning**
Connected search evidence with editor capacity and business priorities, giving teams a practical sequence for improvement.
- 👥 **Training support**
Created workshops, office hours, and guides that gave distributed content owners confidence during page updates.
- 🏢 **Cross team delivery**
Coordinated communications, design, infrastructure, and development partners when changes crossed system boundaries.

SKILLS

[SEO](#) [GEO](#) [Technical SEO](#)

[Google Search Console](#)

[Google Analytics](#) [Screaming Frog](#)

[WordPress multisite](#)

[Structured data](#) [Schema.org](#)

[E E A T](#) [HTML and CSS](#)

SUMMARY

Web optimization analyst with four years of experience improving technical SEO, digital analytics, WordPress administration, and content discoverability across decentralized organizations. Skilled in **Google Search Console**, **Google Analytics**, **Screaming Frog**, structured data, schema.org, crawl diagnostics, redirects, canonicalization, internal linking, and page performance analysis. Supports WordPress multisite environments and translates technical findings into practical guidance for communications teams and distributed content owners. Working knowledge of HTML, CSS, PHP, Apache, .htaccess, MariaDB, MySQL, and **files first environments** supports safe implementation and thoughtful escalation. Builds phased roadmaps, training resources, documentation, reporting frameworks, and GEO practices that connect measurable search visibility with sustainable content operations. Ready to contribute careful analysis, practical support, and collaborative project delivery in a mission focused academic setting.

EXPERIENCE

SEO and Web Optimization Analyst

Lakeview University 📅 July 2024 - Present 📍 Madison, WI

Lead technical SEO and content discoverability across a decentralized university web portfolio, supporting WordPress multisite, legacy static content, analytics reporting, editor training, and phased optimization planning.

- Audited university search visibility with Search Console, Analytics, Screaming Frog, and **competitive analysis** data.
- Built phased optimization roadmaps linking crawl findings, audience demand, editor capacity, and communications priorities.
- Implemented canonical tags, redirects, internal links, heading corrections, and **schema.org** markup within **WordPress multisite**.
- Diagnosed broken links, duplicate pages, crawl barriers, and performance concerns before **server configuration** review.
- Created editor workshops, **office hours**, and **WordPress** guides that improved content structure across departments.
- Reported organic search trends and AI answer visibility observations for communications leadership decisions.

Web Analytics and WordPress Specialist

Harborline Digital Cooperative 📅 September 2022 - June 2024 📍 Rockford, IL

Managed SEO analysis and WordPress support for education and nonprofit sites, connecting analytics findings with page structure, templates, structured data, and practical guidance for varied content teams.

- Investigated traffic changes, **indexing** gaps, competing pages, and visibility opportunities with Analytics and Search Console.
- Configured redirects, **canonicalization**, internal links, templates, and **structured data** across shared WordPress components.
- Escalated PHP and **Apache** issues with clear documentation for senior developers and infrastructure partners.
- Supported multisite editors through **page building**, template troubleshooting, and plain language recommendations.
- Applied HTML and CSS updates while reviewing **MariaDB** and MySQL backed application behavior.
- Produced training guides and optimization checklists that standardized support intake, testing, and follow through.

PROJECTS

University Search Visibility Roadmap 📅 2024

[PHP fundamentals](#) [Apache](#)

[Redirects](#) [Project management](#)

LANGUAGES

English Native

Spanish Proficient

MY CAREER



● SEO and Web Optimization
Analyst at Lakeview University
(2.2 Years)

● Web Analytics and
WordPress Specialist at
Harborline Digital Cooperative
(1.8 Years)

Created a phased roadmap connecting technical SEO findings, audience demand, editor capacity, and reporting priorities across a decentralized university web portfolio.

Multisite Content Support Program 📅 2023

Developed practical training guides, office hours, and troubleshooting resources that helped distributed editors manage WordPress pages and content structure.

LEADERSHIP & AWARDS

- Recognized by university communications partners for practical SEO guidance and clear reporting during roadmap planning.
- Selected by digital teams to create reusable WordPress training materials and support documentation for distributed editors.
- Entrusted with cross functional coordination among communications, web strategy, design, and technical stakeholders.

EDUCATION

Bachelor's Degree in Information Science

University of Wisconsin Milwaukee 🎓 GPA: 3.7 📅 2022 📍 Milwaukee, WI

Coursework: Technical SEO, Web Analytics, Database Systems, Information Architecture

CERTIFICATIONS

- Google Analytics Certification 📅 2025
- Technical SEO Certificate 📅 2025

TECHNICAL SKILLS

- **Search Analytics:** Google Search Console, Google Analytics, Rank tracking
- **Crawl Analysis:** Screaming Frog, Crawl diagnostics, Index coverage
- **WordPress Platforms:** WordPress, WordPress multisite, Themes
- **Web Markup:** HTML, CSS, Schema.org
- **Server Technologies:** Apache, .htaccess, Files first environments
- **Programming:** PHP, Templates, Application layers
- **Database Systems:** MariaDB, MySQL, Database backed applications
- **Technical SEO:** Canonicalization, Redirects, Internal linking
- **Content Structure:** Headings, Duplicate content, Content optimization
- **Performance and Access:** Page performance, Crawlability, Broken links
- **Optimization Methods:** E E A T, GEO, AI answer extraction
- **Support and Delivery:** Training, Documentation, Office hours

PROFESSIONAL AFFILIATIONS

- Professional interest in higher education web strategy, search visibility, and accessible content operations.
- Ongoing engagement with technical SEO, GEO practice, WordPress administration, and digital analytics learning.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST